

Nottingham Knightly News

September 8, 2020

Dear Nottingham Families,

Welcome Back! It was nice to get in to visit many classes today and I saw students engaged in reading, writing, drawing, dancing, and talking with new classmates. I look forward to seeing what comes next and am happy to see so many smiling faces. Be sure to visit the [PTA website](#) to join or renew your membership and get the latest PTA [updates](#). This year we welcome our new **APS School Board liaison, Barbara Kanninen**. We look forward to working with you!

Mark Jones, our school counselor, will be teaching counseling lessons to students in kindergarten through fifth grade, offering small group counseling, as well as short term individual counseling. To learn more about the school's counseling program and its resources, including its new [Virtual Calming Room](#) and upcoming parent solution focused reflecting teams facilitated by Mr. Jones, click this [link](#).

If you need assistance with any aspect of your **child's social emotional well-being**, our Mark has **daily office hours** as follows:

- **Monday:** 10:00AM-3:30PM
- **Tuesday-Friday:** 2:30PM-3:30PM

By now I am sure you have seen the **superintendent's message**. I believe the situations that created the problems this morning will have resolved themselves by the start of school tomorrow. It is our goal that students use their iPad to enter their classrooms tomorrow. Please try that first. Should you encounter a problem, please [Submit a Help Ticket](#) here.

Here are some quick **tech updates and some tips and tricks** from our ITC, Ron Crouse:

- Our central IT department is working on the known issue of the inability to login to Teams app on the iPad. And, in some cases, the "join" the meeting button does not display - both of these issues are being addressed centrally and should be resolved soon. They will send a **push update to the devices that will resolve this** once that is finalized.
- **Canvas is now working properly**, and parents can sign in their child to Canvas on the iPad. When searching for Arlington Public Schools, select the option that does not have the /NE at the end of it. Here is [more information](#) on that process.

- With the new Global Protect, there is **no need to have students sign-in to the application**; it is now the device that is managed. As a result of this, you will notice from time to time that VPN will not be enabled and that is normal. APS has whitelisted or approved many applications and sites that when the student is accessing will not display a VPN icon on the home screen.
- Whenever you see the APS MyAccess login screen, that screen only wants your **child's student ID number for the username and their password** is their APS network password (two four-letter random words for grades K-3, or six random digits for grades 4-5).
- If you are using a personal device for accessing Canvas and MS Teams, remember to ensure that you are **signed out of any personal Gmail or Google account**. And proactively sign only into your child's account by going to MyAccess.apsva.us - you want the browser to only have the cookie for the APS Google login.
- Please **do not create a MS Teams account for your child**, each student has one and that is the only account that can access any APS class.
- If you are using the MS Teams application on a non-APS device, be certain that you **log-in your child using their APS account**. When signing in, the email address you will use is your child's APS student ID number followed by @apsva.us (ex: #####@apsva.us) and then it will route you to a MyAccess login page - more information is [here](#).
- Please remind your child(ren) of some online etiquette:
- **Leave your microphone off** unless it's your turn to talk
- **Eat only** during breaks and lunch
- Be mindful of the **acceptable use policy** and follow online rules

Finally, I received a ton of very positive emails and phone calls today. Thank you for all of them. And thanks in advance for you continued patience and support.

Thanks,

Eileen